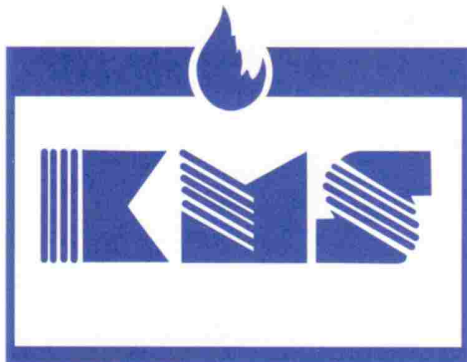


# CAP AGREEMENT



**K & M SHILLINGFORD, INC.**

## CUSTOMER ASSURANCE PROGRAM

CAP includes two inspections per year by a qualified service technician. KMS will customize this program to your specific system needs. Equipment included in the basic plan include heat pumps, gas furnaces, electric or hydronic heat during the heating season and the proper service for the cooling period.

**CAP service includes:**

- Clean and Adjust
  - Burner assembly
  - Blower components
- Clean
  - Heat exchanger
  - Elements
  - Ignition assembly
  - Condenser coil
  - Condensate drains
  - Evaporator coil if accessible
- Tighten electrical connections
- Lubricate moving parts
- Calibrate thermostat
- INSPECT
  - Freon pressure
  - Electrical components
  - Volts/amps usage by motors
  - Safety Controls
  - Flue Draft

**Materials Included (PER YEAR)**

- Two filter changes
- Up to 1 qt. indoor coil cleaner
- Misc. electrical terminals

EPA regulations forbid continual refrigerant addition without investigation / repair of leakage, but allows for minimal loss over time.

Customer Name \_\_\_\_\_

Work Phone \_\_\_\_\_

Cell Phone \_\_\_\_\_

Home Phone \_\_\_\_\_

Mailing Address: \_\_\_\_\_ Equipment Location: \_\_\_\_\_

\_\_\_\_\_

ZIP \_\_\_\_\_ ZIP \_\_\_\_\_

Base Price - One system for one year	\$155 <sup>00</sup>	Initial System	\$ _____
Additional Systems at Same Address	\$120 <sup>00</sup> each	Additional Systems	\$ _____
<b>&gt; CAP OPTIONS</b>			
Humidifiers (Clean/check with new media once)	\$35 <sup>00</sup> each ( )	Humidifiers	\$ _____
Electric Air Cleaners (Clean/check twice per year)	\$35 <sup>00</sup> ( )	EAC	\$ _____
Solar Unit (1 annual check - in spring)	\$50 <sup>00</sup> ( )	Solar Unit	\$ _____
Additional Filters	\$9 <sup>00</sup> each ( )	Filters	\$ _____
		Other	\$ _____
		<b>TOTAL</b>	\$ _____

EQUIPMENT INFORMATION				
Type	Manufacturer	Model Number	Serial Number	Age
FILTERS	Size	#	Type	
_____ x _____	_____ x _____	( )	_____	Start Date _____/_____/_____
_____ x _____	_____ x _____	( )	_____	End Date _____/_____/_____
_____ x _____	_____ x _____	( )	_____	

**TERMS AND CONDITIONS:**

ALL CAP work will be done during regular working hours (8:00 a.m. - 5:00 p.m.)  
 Any service necessary, but not included in this agreement, will be billed at the regular labor rate with a 10% Preferred Customer Discount on both parts and labor.  
 After hours service work performed will be at regular overtime rate, also with a 10% Preferred Customer Discount on labor & parts.  
 All CAPS will have a renewal date of one (1) year from date of payment.  
 The CAP base price is for residents within a 20 mile radius of Tulsa. Participants between a 21 to 40 mile radius of Tulsa will be charged an additional \$35 annually. The annual charge of \$40 will be added for all participants between 41 and 50 miles of Tulsa.

\_\_\_\_\_ KMS Representative

\_\_\_\_\_ Customer Signature

Date \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Date \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_